



# Tech Info Library

## Workgroup Server ReadMe Additions (1/96)

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TOPIC -----

This article is the WS Read Me Additions file.

DISCUSSION -----

### About These Additions

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This document contains some last minute information that didn't make it into the Workgroup Server Read Me. You may want to print this document for future reference.

### Adobe Acrobat Low Memory Problems

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The Adobe Acrobat Reader 2.0.1 needs a bit more than 3 megabytes of memory to work properly. If there is not enough memory available, the program asks that you reinstall Adobe Type Manager (ATM). This is usually not necessary. Instead, free up memory by quitting applications and try opening Acrobat Reader again. To avoid low memory problems, consider having an Apple-authorized service provider install more memory in your server.

NOTE: If you agree to the terms of the Electronic End User License Agreement (in the Adobe Acrobat 2.0 folder), you can distribute Adobe Acrobat Reader 2.0.1 to as many clients as you like. Doing this allows those client systems to read files in the Portable Document Format (pdf).

### Installing Adobe Acrobat from the Workgroup Server Software CD-ROM

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The Acrobat Installer is in the Adobe Installers folder in the Electronic Library folder on the Workgroup Server Software CD-ROM disc. During installation, the Adobe Acrobat Installer tries to put the ATM Font Database file in the startup disk's System Folder. Thus, if you start up from the Workgroup Server Software CD-ROM and then try to install Acrobat on your hard disk, the installation will fail (Error -44). If you want to install Acrobat on the server's internal disk, startup from the hard disk. After installation you can move the application to a more convenient location.

### Problems Ejecting a CD-ROM Disc

The Workgroup Server 6150/66, 8150/110 and 9150/120 use the new AppleCD 600i drive. This CD-ROM drive offers twice the performance of previous models. It also uses new CD-ROM driver software.

When the Workgroup Server starts up, if a CD-ROM disc with a startup System Folder is inserted in the drive, the server uses the driver software on the disc rather than its own driver. As of March 1995, very few startup CD-ROM discs contain driver software that is completely compatible with the AppleCD 600i drive.

If the server starts up using older CD-ROM drive software, one known problem occurs: the server may not be able to eject the CD-ROM disc as expected. To eject the disc, restart the server and push the open/close button on the CD-ROM drive as soon as possible.

To avoid this problem, insert a CD-ROM disc AFTER the server starts up.

#### Retrospect Remote Memory Problems

Workgroup Servers that include a DAT drive also include Retrospect Remote 2.1Ai backup software.

The Retrospect 2.1B Updater in the Fixes Folder on the Workgroup Server Software CD-ROM disc solves a problem in Retrospect 2.1Ai that occurs in the following rare circumstance: When your startup volume has between 2 and 3 gigabytes of available space, Retrospect reports that it does not have enough free hard disk space to launch.

Note: This problem in Retrospect 2.1A only occurs with a startup volume. Retrospect 2.1A has no problem backing up other volumes that are larger than 2 gigabytes.

If you encounter this problem with Retrospect 2.1A, use the 2.1B Updater in the Fixes Folder on the Workgroup Server Software CD-ROM disc.

#### Article Change History:

05 Jan 1996 - Corrected typographical error.

#### Support Information Services

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