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Macintosh External Drives: Disks Only Insert About 1/2 in.

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PROBLEM DESCRIPTION: The disks will only insert about 1/2 inch and then stop.

CAUSE: The power may have been turned off during the eject cycle or a paper clip may have been used to eject the disk and was not pushed in far enough for the cycle to be completed.

CURE: On the front of the drive, there is a little hole to the lower right of the disk entrance. Insert a paper-clip firmly into this hole and hold it until the eject cycle is completed

If this cure does not resolve the problem, follow the recommended Apple repair policy for this product.
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