



Tech Info Library

ImageWriter II Problem/Cure: Carriage Locks and Prints Bad

This article last reviewed: 10 March 1988

PROBLEM DESCRIPTION: ImageWriter II carriage intermittantly locks up and gives light or bad printing.

CAUSE: Carriage assembly was incorrectly assembled, or the carriage fell out of its rear rail mount during shipping.

REFERENCE: Figure 5 (Nov. 85) Page 6.10. Block 2:
Two guides with screws are shown in the rear of the carrier assembly. The guides are supposed to ride underneath the chassis; instead they ride on the chassis.

CURE:

1. Remove the top cover.
2. Slide the carrier assembly to the right
3. CAREFULLY. Push the carrier slightly down until the guides locks in the place underneath the chassis.
4. Test the printer and replace the cover.

If the above cure doesn't fix the problem, search on GTS and the product's name to obtain a general troubleshooting procedure.
Copyright 1988, Apple Computer, Inc.

Keywords: hts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 1890