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Macintosh: Troubleshooting Non-Functioning Mouse Control Panel

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TOPIC -----

I have a Macintosh Plus running system software version 7.0. I recently upgraded the RAM from 2.5MB to 4MB, and the Mouse control panel stopped functioning -- I no longer can change the tracking speed.

DISCUSSION -----

Increasing the RAM should not affect system software version 7.0. This problem may be related to a third-party system extension (INIT) conflict.

Try removing all third-party system extensions (INITs), control panels (CDEVs), and DAs from your System Folder for testing purposes. Then reinstall the system software. If the problem is corrected, isolate the conflicting software by reinstalling the system extensions, control panels, and DAs one at a time until the problem reappears. Remember to allow an appropriate testing time between each installation.

If the problem persists, try zapping the PRAM by pressing and holding the Option-Command-P-R keys and restart your Macintosh.

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