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Macintosh Performa 6400: Unable to Disable Fax Answering (8/96)

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TOPIC -----

I have a Macintosh Performa 6400 series computer, and I use the included AppleFax software with the internal Global Village modem to receive faxes. When I am not expecting a fax, I have attempted to disable this feature by setting the Fax Answering feature to OFF in the AppleFax application. However, after I turned it off, the computer still attempted to answer the telephone.

I also deselected the "Auto-answer incoming calls" option in the Telephone Setup control panel, but the computer still attempted to answer the telephone.

Why does the computer continue to answer the telephone even though I have disabled all of these features? How can I stop the computer from answering the telephone when I do not want it to?

DISCUSSION -----

It appears that AppleFax is not resetting the modem after completing its tasks. Apple is aware of this and is looking into the cause.

As a workaround, you should restart the computer after disabling the Fax Answering feature in the AppleFax application. After the computer has been restarted, it will no longer attempt to answer the telephone until you enable the Fax Answering feature again.

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