



Tech Info Library

Performa 6400/6360/GeoPort: How to Remove Modem Software (2/97)

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TOPIC -----

I have a Macintosh Performa 6360 or 6400 series computer that ships with a GeoPort Telecom Adapter

I want to remove the modem software from the System Folder. How do I do this?

DISCUSSION -----

NOTE: Not all Performa 6400 series computers ship with GeoPort internal modems. To determine what type of modem you have, search for Tech Info Library article "Macintosh Performa 6400: Which Modem is Included?". If you have a Global Village modem, search for Tech Info Library article "Performa 6400/GVC: How to Remove Modem Software".

IMPORTANT:

Do not use this article if you do not have a Performa 6360 or 6400 series computer.

Do not use this article for guidance on how to deal with Apple Telecom 2.x or earlier.

How to Remove Modem Software

There are three operational components to the "modem software": the modem software, the fax software, and a few support files for Megaphone.

If you are installing a new, external, voice capable modem, you should normally remove all three components in order to ensure there are no conflicts with your new modem.

This discussion is mainly concerned with software that modifies the operation of the computer each time you start up. You will also need to remove the Megaphone folder from the Applications folder, and the Apple Telecom folder from the top (root) level of the hard disk -- be sure that Application Folder Protection is turned off in the General Controls control panel. If you throw away the latter folder, you will risk deleting any received faxes, as well as the only software which is capable of reading those faxes.

Also, there are a number of modem and communications utilities provided to support ClarisWorks, America Online (AOL), and the Apple Internet Connection Kit (AICK). These utilities are not modem specific, and should work with any type of modem.

Modem Software

Since the GeoPort Telecom Adapter is a software-based modem, there is basic modem software that lets the modem card serve as a modem. If you wish to remove this software, remove the following files:

Control Panels

- Express Modem

Extensions

- Apple Telecom Modem
- Express Modem Tool
- GeoPort for Power Macintosh
- GeoPort Serial Driver
- GeoPort Telecom Adapter
- GeoPort Telephone Tool
- GeoPort/Express Modem
- GeoPort/Express Modem CNG

Preferences

- Express Modem Preferences

Fax Software

The next major package is the fax software. The fax software is comprised of the following files:

Apple Menu Items

- Apple Telecom Status

Extensions

- AddressBookLib.ppc
- Apple Fax Gateway
- Fax Extension
- Fax Sender
- Fax Sender GX
- Log Extension
- Modem Scripts
 - GeoPort/Express Modem
 - GeoPort/Express Modem CNG
- Scripting Additions
 - Received fax folder

Mimetics

- EasyReader Fax
- Neuroneye
- UK Dictionary

US Dictionary

Preferences

- Fax Extension Preferences

System suitcase (free in System Folder):

- Bell Telephone (sound resource)
- Electronic Telephone

CAUTION:

Do not throw away the System suitcase. Open the system suitcase and remove the sound files, if desired. If you move the System suitcase out of the System Folder, the computer will not start correctly the next time you start up.

Megaphone Software

The last major package is Megaphone. This support software is as follows:

At Ease Items

- At Ease Setups
 - Parents
 - MegaPhone
 - MegaPhone 2.0 Tour

Control Panels

- MegaDial

Extensions

- ANSI C++ PPC Lib
- CRC TelePort TelTool
- Cypress
 - MegaDial Files
 - MegaDial Locations
 - MegaDial Resources
- MegaPhone Menu
- MWRuntimeLib
- Telephone Manager Extension

Launcher Items

- MegaPhone II
 - Learning
 - MegaPhone 2.0 Tour

NOTE: Apple only supports the bundled version of Megaphone with the modem which was shipped with the computer. Even if you purchase an external voice-capable modem, this version of Megaphone may not work with it. If the external modem did not come with its own telephony software, contact Cypress Research Corporation for compatibility and purchasing information.

This article is one of many available through the Apple Fax center. For a complete list of available Fax documents, search the Tech Info Library for Apple

Fax Document Index or call the Apple Fax line at 1-800-505-0171 and select document number 20000 (Apple Fax - Document Index - Product Support Literature). The Apple Fax center is available free of charge 24 hours a day, 7 days a week.

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