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Macintosh 5xxx/6xxx Tester: Read Me (12/96)

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TOPIC -----

This article contains the ReadMe file for the 5xxx/6xxx Tester application, which should be used with all Power Macintosh and Performa 5200, 5300, 6200, and 6300 series computers to test for known component issues that may cause system freezing.

Note: The models that may be affected by these systems are Apple Power Macintosh 5200/75 LC and 5300/100 LC, and Macintosh Performa 5200, 5215, 5300, 6200, 6205, 6214, 6216, 6218, 6220, 6230, 6290 and 6300. (The recently introduced Power Macintosh 5260 and 6320 are not included in this program because Apple corrected all the known issues with this product prior to manufacturing.)

DISCUSSION -----

5XXX/6XXX Tester
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The 5XXX/6XXX tester is designed to perform a diagnostic test on the logic board. It is designed to test for known component issues which may cause system freezing. It should only be run on Power Macintosh/Performa 5XXX/6XXX series computers, as the information it provides is only of benefit for those machines. Please note that this application is not designed for use with the Power Macintosh/Performa 5400, 6360 and 6400 computers.

If you are experiencing problems with your computer other than system freezing, please contact Apple computer or an authorized Apple service provider. Other helpful information can be found in the "Troubleshooting" section of your User's Guide or on Apple's internet web site. Apple's web site is located at <<http://www.info.apple.com>>.

If this application is run on a Power Macintosh/Performa 5XXX/6XXX series computer and it finds a problem, it will present one of the following messages:

The logic board has been checked and a potential issue has been found. Please contact Apple customer support or an Apple Authorized Service Provider to have the logic board replaced as part of the repair extension program.

A potential issue with the Cache has been found. Please contact Apple customer support or an Apple Authorized Service Provider to have the Cache replaced as part of the repair extension program.

If no problems have been found, this application will present the following message:

The logic board has been checked and none of the specific, known hardware issues that are covered under this program were found. If you are experiencing problems, we recommend that you verify that any software applications you are using are compatible with your computer. You can do this by contacting the developer of the software. You should also follow the procedures described in the troubleshooting section of the User's Guide to reduce any freezing issues you are experiencing.

Article Change History:

05 Dec 1996 - Replaced discussion with current readme version.

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