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Macintosh 5400, 6400, & 6360: -23 Error When Printing (11/96)

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TOPIC -----

I have Power Macintosh 5400/120 computer that I am using in conjunction with a Hewlett Packard Deskwriter 660c printer. When I attempt to print, either an error -23 occurs or the computer hangs. How can I prevent this from happening?

DISCUSSION -----

Apple Computer and Hewlett Packard have verified that a -23 error may occur when printing from a Power Macintosh or Performa 5400, 6400, or 6360 computer to any HP Deskwriter 600 series printer using the HP Serial printer driver.

This cause of these errors appears to be an issue with the HP printer driver. Hewlett Packard is currently working on a fix for this issue.

In the interim, to avoid these errors and crashes, either turn off virtual memory or use the AppleTalk (rather than Serial) printer drivers.

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