



# Tech Info Library

## Power Macintosh AV: No Sound Through Internal Speaker (7/94)

Article Created: 11 July 1994

TOPIC -----

I have a Power Macintosh AV model and am not getting any sound generated through the internal speaker. There is nothing connected to either the microphone or sound out port on the AV. What could be causing the problem?

DISCUSSION -----

Before replacing the logic board or speaker, plug the microphone into the headphone port a couple of times, and then pull it back out.

The headphone port isn't designed for the longer connector used on the PlainTalk microphone. If the microphone connector is accidentally inserted into the headphone port by mistake, it's may jam the headphone port in a closed position.

This may cause the system think there are headphones or external speakers connected and disable sound through the internal speaker.

Support Information Services  
Copyright 1994, Apple Computer, Inc

Keywords: kppc,hts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15793