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Power Macintosh: Can't Determine If L2 Cache Is Installed (7/95)

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TOPIC -----

Is there anyway to determine if the L2 Cache is installed in a Power Macintosh computer? I have tried several software tools such as, Norton Utilities, Apple Personal Diagnostics, and NOW Profiler, but none of them told me if the L2 Cache was installed. Is this a hardware or software limitation?

DISCUSSION -----

This is not a hardware or software limitation. It is just that implementing a method for checking whether cache memory is available is not a trivial task.

Doing this would involve coding down to the memory controller level, or creating a cache-intensive application which could determine the speed differences when the cache was installed or not.

Note:

Some "shareware" software which performs this test is available, but not from Apple Computer, Inc. Use of and results reported by such software is not supported or endorsed by Apple Computer, Inc. You may be able to find this type of shareware on local electronic bulletin boards or online services.

Basically, there is not an ideal answer to your request for this information. Besides having the customer open their computer to check for the physical presence of the cache, the best a technical support person or technician can do is to check the technical specifications for the Power Macintosh computer in question.

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Support Information Services

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