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AICK 1.1: Q&A For Internet Service Providers (7/96)

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TOPIC -----

This article is the Apple Internet Connection Kit (AICK) 1.1 Q&A For Internet Service Providers (ISP).

DISCUSSION -----

Question: What is the Apple Internet Connection Kit?

Answer: The Apple Internet Connection Kit is a collection of commercial and shareware programs compiled into a complete and easy to use package.

Question: What is included in the AICK?

Answer: The major parts of the package include the Apple Internet Dialer, Netscape, Claris EMailer Lite, Fetch, Gopher and Telnet. These programs are linked behind the scenes by the Internet Config application. Also included are a number of common utilities as well as Netscape helper applications.

Question: How do I configure the Apple Internet Connection Kit for my clients who are dialing in to my server using the AICK?

Answer: Configuration that normally takes place in ConfigPPP, MacTCP (or TCP/IP) now takes place entirely in the Apple Internet Dialer. When first launched, the Apple Internet Dialer is ready to connect to a "Registration Server". This server advertises a number of national Internet Service Providers for AICK owners to use if they desire. To configure the AICK to work with an Internet Service Provider not on this Registration Server, the user must select "Define Provider Information" from the "Provider" menu of the Apple Internet Dialer.

This action opens up the first of a number of screens prompting the user for his or her Internet Service Provider's connection information. The first screen is just an instruction screen.

When the user clicks the "Next" button, a Service Provider Account Information screen appears prompting the user to enter the provider name and phone number along with the user's login name and passwords.

The following Server Information screen prompts the user for server addresses. Each of these items must be filled out in full.

The final Connect Script screen prompts the user for a connection script. This screen only needs to be used if your server requires a connection script, otherwise PAP and CHAP protocol calls are active in the kit and will establish the connection. In this screen, the "send" buttons may be pulled down to select "wait for." It is also noteworthy that a "send" line in the script is automatically followed by a carriage return. Once each of these screens is filled out, the user is brought back to the main screen of the Apple Internet Dialer.

From the main screen of the Apple Internet Dialer, the user may select the proper modem from an extensive Modem pop-up list. If the modem is not on the list, the user may select "Generic High Speed," or "Default Modem," or "Add/Modify Modem." The "Add/Modify" selection (found at the very top of the list) brings up a dialog box prompting the user for the modem name, init string, flow control and port speed.

When all is configured, the user needs to press the "Dial" button to dial out and connect to the Internet Service Provider.

If modifications need to be made to the provider file, the user must pull down the Provider menu and select "Modify Current Provider."

NOTE: The Apple Internet Dialer was designed to work with dynamically addressed servers. If your server is not dynamically addressed, the Apple Internet Dialer will not work correctly and the user may need to continue using ConfigPPP to connect.

Question: Why does the connection drop the line at the "Establishing communications phase"

Answer: This usually signals the need for a connection script.

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