



# Tech Info Library

## At Ease: Incompatible SCSI Drivers (10/93)

Article Created: 4 December 1992

Article Reviewed/Updated: 13 October 1993

### TOPIC -----

I selected Add Buttons in At Ease, and saved new documents to the removable drive that I mounted in the Finder mode. Now that I start up the computer in the At Ease mode, the Macintosh asks for the removable drive. When I insert the drive, the Macintosh still asks for the drive. There's no way out of this loop except to start up in the Finder mode with the extensions off.

### DISCUSSION -----

Removable drives (such as Syquest) with incompatible drivers may not mount correctly. Therefore, when At Ease looks for the removable disk, and the documents that are on it, it can't resolve the alias causing the infinite loop.

Formatting the removable disk with a fully compatible SCSI utility program alleviates the problem.

### Article Change History:

13 October 1993 - Added Syquest as an example.

Copyright 1992, 1993, Apple Computer, Inc.

Keywords: KCOMPAT

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 10958