



# Tech Info Library

## PageMaker 5.0: Faxing From Within the Application (7/94)

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TOPIC -----

I cannot fax from PageMaker 5.0 with Express Modem Fax Sender software. The following symptoms occur whether I'm using Fax Sender software on a GeoPort Telecom Adapter, an Express Modem on a 68K or Power Macintosh system, or on an Express Modem in a PowerBook.

### Symptoms:

When I use the fax shortcut (pressing Control and Shift keys while selecting Fax from the File Menu), the following message appears:

"Cannot build printer list. No valid PPD files were found.  
Check the 'Printer Descriptions' folder in the System Folder. Continue."

If I select 'Fax Sender' in the Chooser, then try to Fax from the File Menu, the print dialog box appears and hangs when I press the Print button.

If I hold down the option key while selecting Print from the File Menu, the machine hangs.

DISCUSSION -----

Use this workaround when faxing documents from PageMaker 5.0 using Fax Sender software:

- 1) Use the Fax Sender as you would with any other application. Open the Chooser and select 'Fax Sender'
- 2) Select 'Fax' from the File Menu and press the 'Setup' button in the print dialog box.
- 3) The 'Fax Sender Page Setup' dialog box now appears. Make any changes necessary. Press 'OK'
- 4) The 'Fax Sender' dialog box now appears. Type in the fax receiver's phone number or choose one from the address book.
- 5) Press 'Send' to transmit the document.

### Article Change History:

21 Jul 1994 - Updated article. Included more specific instructions.

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