



Tech Info Library

Retrospect: Error -36 (I/O error) (2/95)

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TOPIC -----

What is an Error -36 (I/O error) in Retrospect?

DISCUSSION -----

When an Error -36 (I/O error) is reported by Retrospect, a media problem has occurred on a source volume.

What to do: Try verifying the media on your source disk using a disk utility or the formatting program that came with your hard drive. If you are using an Apple hard disk, try using the Test command in the Apple HD SC Setup utility or MacCheck (MacCheck is included with Macintosh computers after July 1993, and on the Macintosh Software Utility Update 1.0 disk).

If you have a Power Macintosh with the native version of Retrospect 2.1i installed, and while Retrospect displays a dialog that says "Scanning...." you encounter this error, contact Dantz. The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

For further information on working with Retrospect and Retrospect A/UX, search the Tech Info Library by "Retrospect" or "Remote."

Article Change History:

27 Feb 1995 - Added Power Macintosh and scanning.

Support Information Services

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