



Tech Info Library

Quark XPress: Slower Launch Under System 7.1 (3/95)

Article Created: 19 May 1993

Article Reviewed/Updated: 7 March 1995

TOPIC -----

After installing System 7.1, it takes a lot longer to open Quark XPress than it used to under my previous system software.

DISCUSSION -----

The problem you are experiencing has to do with the way Quark XPress handles the new Fonts folder that came into existence with System 7.1. The only solution is to upgrade your version of Quark XPress to 3.2 or higher.

With Quark XPress version 3.1, the more fonts you have, the longer it will take to open the application. It does not matter how you install the fonts in the Fonts folder in the System Folder (that is, they can be loose in the Fonts folder, in suitcases in the Fonts folder, or you could organize them using Suitcase 2.1.2 or Master Juggler).

This problem would only be noticed by a user who is running a version of Quark XPress prior to 3.2, who has upgraded from System 6.0.x, 7.0, or 7.0.1 to System 7.1 or later.

The slow launch of Quark XPress is a known issue which was fixed by Quark Express version 3.2. The current version is of Quark XPress is 3.3.1. You will need contact Quark for help with this issue.

This issue may also exist in other desktop publishing software like TypeStyler by Broderbund.

This article provides information about non-Apple products. Apple Computer, Inc. is not responsible for its content. Please contact the vendors, Quark and Broderbund, for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:

07 Mar 1995 - Added more detailed information about why Quark launches

more slowly under System 7.1.

02 Feb 1995 - Changed access privileges of article.

Support Information Services

Copyright 1993-95, Apple Computer, Inc.

Keywords: sys7,ksts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 12168