



Tech Info Library

Writing Center: Difficulty Quitting the Application (8/95)

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TOPIC -----

The Writing Center application freezes almost every time I select Quit. It does not seem to make any difference whether I am running in At Ease or the Finder.

DISCUSSION -----

After checking with The Learning Company and Hewlett Packard, it appears that the Hewlett Packard drivers for the all the 500 series Deskwriters are not compatible with any version of The Writing Center previous to 1.05. The problem with the drivers lies in the way they deal with color graphics.

The Learning Company has an update available to update your copy of The Writing Center to version 1.05. If you already have version 1.05 of the Writing Center, then the update may have been performed incorrectly and you should contact The Learning Company.

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The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

Article Change History:

22 Aug 1995 - Added information about updater availability.

03 Mar 1995 - Reviewed for technical accuracy.

Support Information Services

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