



# Tech Info Library

## EtherHelp 3.0: How to Get It (10/96)

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TOPIC -----

This article describes where to get EtherHelp 3.0.

DISCUSSION -----

EtherHelp 3.0 is a blind packet capture application specifically designed to help people, who design, build, manage, and support networks, get a better idea of what is happening on a LAN or WAN without having to visit that location.

The application works by capturing all network traffic, or a specified portion of that traffic, in the form of packets. Packets captured are not displayed in EtherHelp, but can be saved in a file, which can then be forwarded to a support organization for analysis by EtherPeek 3.0, which can display the saved packets.

If you would like a copy of EtherHelp 3.0, it is available from the Service folder in the tools folder. The URL is:

`ftp://service:mesmer@ftp.aggroup.com/root/service/tools/EtherHelp_3.0_Installer`

An EtherHelp guide is also available in the same folder.

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