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HP DeskWriter: Using With Macintosh Classic II (1/95)

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TOPIC -----

I can't get a Macintosh Classic II (s/n E1304CP) to work with an HP DeskWriter. I've tried this printer with two other computers (Macintosh IIsi and Macintosh Quadra 700), and it works fine. I've also tested the printer with two different cables, without any difference. The printer fails on both serial ports on the Macintosh Classic II.

The printer stops after printing somewhere from 1/2 to 2 pages, but at the same place for any given document. It prints "Datacomm buffer overrun - no DTR handshaking."

DISCUSSION -----

We contacted HP Printer Support. They have received other reports of this problem and recommend the following workaround:

- 1) Turn virtual memory to OFF
- 2) Turn 32-Bit Addressing to ON (assuming the program is 32-bit clean).

HP continues to investigate this problem, and plans to roll the fix into release 2.2 of the DeskWriter driver.

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Support Information Services

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