HyperCard: No Background Printing w/Portable StyleWriter (4/95)

Article Created: 3 April 1995
* RESTRICTED: Apple Internal and Support Providers Only * Not For General Public Release
TOPIC
Why can I not print a card in the background from HyperCard 2.2 to a Portable StyleWriter?
DISCUSSION
This problem was tested using an application other than HyperCard, in this case TeachText. Documents were printed on a Portable StyleWriter successfully from TeachText using SpoolMaster to print in background mode. Printing a report, not a card, from HyperCard also correctly sends the information to the SpoolMaster.
However, when an attempt is made to print a card from HyperCard you will get an "Insert Paper" dialog box. If you click OK, HyperCard allows the card to print. However, it will not through SpoolMaster in the background, but rather it will print from HyperCard itself.
It has been found that this problem only occurs when HyperCard is printing to a Portable StyleWriter (using the SpoolMaster software). This problem has been verified and a bug report has been posted to HyperCard. As of the writing of this article there is no status available regarding a fix.
Support Information Services Copyright 1995, Apple Computer, Inc.
Keywords: supt
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 17507