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QuickTime for Windows: Compaq and QVision (9/94)

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TOPIC -----

The Readme file included on QuickTime for Windows, including Version 1.1.1, says QuickTime cannot be made to run on a Compaq computer using their QVision video interface. With this "fix" on the Compaq side, it can be made to run fine.

DISCUSSION -----

Compaq had one writeup in their help files which recommended a change to QTW.INI, but that change had no effect. After many false turns, Compaq suggested loading the QVision Windows device drivers in conventional memory vice high. The way they do this is weird.

They recommended running CPQSETUP.EXE from File Manager with an execute option of /MAP=LOW. This appears to run CPQSETUP normally and you can select the appropriate display and monitor options as usual but the resulting drivers are loaded in low memory. I can't find this option documented anywhere.

The end result (after restarting Windows) is that now QuickTime for Windows application programs run properly. Usually these are small-window applications so selecting 640x480 256-color mode results in a larger display.

The "funny" twist to all this is that the change will be undone if you change (or even reselect) display modes in Windows using the preferred Control Panel "Display" option. You have to remember to use the /MAP=LOW option whenever you change display modes and I assume this can only be done manually with File Run or by creating a Program Item with this option added to the Program Item Property "Command Line" as C:\WINDOWS\OPTIONS\CPQSETUP /MAP=LOW.

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