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Quadra 800: Wrong Info In About This Macintosh Window (5/95)

Article Created: 4 May 1995

Article Reviewed/Updated: 5 May 1995

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TOPIC -----

When I look at the About This Macintosh window under the Apple Menu on my Macintosh Quadra 800 it identifies the my computer as a Macintosh Quadra 650. I am running System software 7.1. What is wrong?

DISCUSSION -----

The symptom you describe indicates that there might be a problem with the Green LED power on indicator power cable which connects onto the top, front corner of logic board.

The middle pins of this LED cable's connector are jumpered. In other words, it is hardwired (there is a short wire going between the two middle connectors of the LED cable connector). These pins are the source of the computer's the About This Macintosh window identification information.

To resolve this problem:

- 1) Check the cable to make sure it is installed/connects correctly onto the logic board. If loose, reconnect it.
- 2) If it seems to be properly connected, but still exhibits this symptom, replace the Green LED power indicator itself.

Article Change History:

05 May 1995 - Clarified location and description of cable.

Support Information Services

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Keywords: supt

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19960215 11:05:19.00

Tech Info Library Article Number: 17701