



Tech Info Library

Apple Color Printer: Meanings of Messages and Indicator Lights

Article Created: 6 January 1993

TOPIC -----

This article tells you what the lights and messages indicate about the Apple Color Printer.

DISCUSSION -----

Lights

There are two lights on the Apple Color Printer control panel: Alarm, and On Line. This list describes what the lights indicate about the Apple Color Printer's status:

- Green On Line flashing: printer is printing.
- Both lights off: printer is off. Check power switch, cord outlet, and connections.
- Alarm light on steady: printer is either out of paper or paper has misfed. Check the control panel or computer display for further information on the printer's condition.

Messages

The following table shows the most common messages that you may encounter while using the Apple Color Printer:

Message	Possible Cause	Action
-----	-----	-----
10 Check Paper	Printer is out of paper Paper isn't inserted correctly	Insert new paper Adjust paper
12 Cover Open	Top cover is open	Close the cover
13 Check Paper	Paper jammed Printer is dirty	Clear the jam Clean the interior

14 No Ink Cart	One or more ink cartridges are incorrectly installed	Make sure ink cartridges are properly installed in the correct positions
16 No Black Ink	Black ink cartridge is empty	Replace the black ink cartridge
16 No Yellow Ink	Yellow ink cartridge is empty	Replace the yellow ink cartridge
16 No Magenta Ink	Magenta ink cartridge is empty	Replace the magenta ink cartridge
16 No Cyan Ink	Cyan ink cartridge is empty	Replace the cyan ink cartridge

Copyright 1993, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 11173