



Tech Info Library

Color StyleWriter 2500: Read Me Document (8/96)

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TOPIC -----

This article contains the Color StyleWriter 250 Readme document.

DISCUSSION -----

Information About Your Color StyleWriter 2500 Printer

This document contains important reminders and some information that's not in the user manual.

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Installation Alert

Because of data compression, it may take installer Disk 1 up to 12 minutes to install its contents onto your hard disk. The other disks will work much more quickly.

Apple Color Printing CD

If you have problems with the software on the Apple Color Printing CD, contact the appropriate manufacturer:

- for Personal Publishing Toolkit, contact GDT, 604-473-3678
- for StickerShop Plus!, CardShop Plus! or Calendars and More, contact Mindscape, 415-898-5157
- for help with the fonts, contact Bitstream, 617-497-7514

Low-Memory Troubleshooting

If you notice any of these symptoms, your Macintosh may be running out of memory.

- The Macintosh displays "out of memory" warning messages.
- Some portions of a document don't print.
- Printing is very slow.

To make more memory available, try these suggestions:

- Have only one program open at a time.
- Increase the amount of memory you give to the program you're printing from by using the Get Info command (as explained in the documentation that came with your Macintosh).
- Use the Chooser to turn off background printing, as explained in Chapter 2 of the user manual.
- Choose Normal in the Print dialog box.
- In the Page Setup dialog box, choose Portrait (normal) orientation instead of Landscape (sideways) orientation.
- Remove any watermarks from your document.
- Desktop printing requires more memory to print than PrintMonitor 7.1.2. You can remove desktop printing by using the custom remove option called "Desktop Printing Software."
- When you print in the background, if you often get a message that there is not enough memory to print on a certain desktop printer, you can give that desktop printer more memory by selecting its icon and choosing the Get Info command. Then increase the number in the Preferred Size box. (For more information on increasing a program's memory, see the documentation that came with your Macintosh.)
- Use the Memory control panel to turn on virtual memory, as explained in the documentation that came with your Macintosh.

Color Printing

- When printing very light colors in grayscale mode, you may see thin lines fade or break up. If this happens, pick a darker color for the affected object, or try printing with the Pattern halftoning option selected. (In the Print dialog box, click the Color button, then select the Pattern option.)
- If you print a document that should have a smooth gradient from one color or shade to another and notice an unexpected color change, it may be that one of

the colors in the gradient cannot be reproduced by the printer. Try using a different matching method in the Color Options dialog box, or try turning off ColorSync.

- If the color blue on your printout appears purple, turn on ColorSync in the Color dialog box.
- In some programs, colors on the screen may look solid but contain tiny black dots when printed. To print solid blocks of color without these black dots, use the Business Graphics color-matching method. In the Print dialog box, click the Color button. In the Color Options dialog box that appears, make sure there is an X in the ColorSync box, and then select Business Graphics from the Matching Method pop-up menu.

If your colors still have too many black dots, create the document in a program that allows you to define each color, then make the color fully saturated. For example, to print yellow without any black dots in it, use your application program to define the yellow you are using as 100% red, 100% green, and 0% blue.

Other Printing Tips

- If you see random fine lines within a landscape printout, change the orientation to portrait if possible.
- If you see very thin stripes near the bottom of your printout, use your application program to make your bottom margin larger. A bottom margin of 0.8 inches or greater is best.
- For best results when printing envelopes, do not put images or text along the bottom edge of the envelope.
- If you get the message, "Serial port in use by another application, please quit the application and try again," restart your Macintosh before trying to print again.
- Close the Chooser after making any changes to it.
- To avoid confusion when sharing your printer, be sure to give each shared Color StyleWriter 2500 printer a unique name. If you have more than one printer with the same name in a single AppleTalk zone, the Chooser will display only one of them.

Desktop Printing

- If no desktop printer icons appear after you follow the instructions in Chapter 1, it may mean the Installer program installed PrintMonitor 7.1.2 instead of the desktop printing software. This can happen if you are running system software version 7.5 or earlier in a language other than English. You have three choices:

- Use the PrintMonitor 7.1.2 that was installed.
- Upgrade to System 7.5.1, and then install the Color StyleWriter 2500 software again.
- Use the Installer program's Custom Install feature to install the desktop printing software. This option, however, also installs an English-language version of the Finder.

- When you choose Save or Open in your application programs, you will see your desktop printers listed as if they were folders, but you should not save or open any documents in them. If you do, you will not be able to access your documents.

- If you want to have more than 3 desktop printers, you must increase the Desktop PrintMonitor memory allocation by 10K for each additional desktop printer you want. To do so, select the Desktop PrintMonitor icon—it's in the Extensions folder inside the System Folder—choose Get Info, type a larger number in the Preferred Size box, then close the Get Info window.

Watermarks

- When using a watermark, make sure the font that is in the watermark file is also in the Fonts folder inside your System Folder. If you give the watermark file to someone, they also need any fonts that it uses in order to use the watermark in their own documents.
- If you are printing a diagonal watermark such as Draft or Final on A4 or Legal size paper, for best results use Centered or Align Top Left orientations.

Printing With QuickDraw GX

- If you have QuickDraw GX on your system, the Color StyleWriter 2500 Installer will automatically install everything you need for printing with QuickDraw GX. If you have the Color StyleWriter 2400 GX driver in your Extensions folder, remove it and restart the computer before using the Color StyleWriter 2500 GX driver.
- If you installed QuickDraw GX after you set up your Color StyleWriter 2500, you must reinstall the Color StyleWriter 2500 software.
- After you click the Print button to print a complex document, you may notice a delay before you see printer activity.
- If printing with QuickDraw GX doesn't produce satisfactory results, you can use the GX Helper utility to turn off QuickDraw GX and use the regular QuickDraw printing software. For more information, see Appendix E of your user manual.

Using the Color StyleWriter 2500 With Application Programs

If you have problems printing from a specific program, it may be a problem in

that program. If you have problems, contact the publisher of the program. In some cases a newer, more compatible version of the software may be available.

- In some programs—such as Microsoft Word 5.1, WordPerfect 3.5 and ClarisWorks 4.0—rotated text created within the program may print with jagged edges. For best results, create the rotated text in another program and paste it in.

Notes About Specific Programs

The following list describes some special situations that you should be aware of when working with specific programs. (There may be other problems with these programs or with other programs not mentioned in this document.)

Adobe Type Manager

- When you install version 3.8.1 or later of Adobe Type Manager, some system fonts are removed from your system and placed in a folder called "De-installed Fonts1." If you later turn off ATM, drag all the fonts in the "De-installed Fonts1" folder back into the Fonts folder inside the System Folder to prevent characters with jagged edges.
- If you get incorrect output when you try to print rotated and flipped Adobe Type 1 fonts, try using a TrueType font instead.

Adobe Illustrator 5.0

- Unless you have at least 15–20 MB of free disk space on your startup disk, you will see a "disk is full" error message when you try to print. The more complex the document, the more space you need.

Adobe Persuasion 3.0

- If you are having difficulty canceling printing from Persuasion, try turning off ATM.

Adobe PageMaker 5.0

- To see the Color StyleWriter 2500 Page Setup and Print dialog boxes, click the Setup button in PageMaker's Print dialog box.
- When printing rotated PICT or EPS images, be sure background printing is turned on in the Chooser. If you must print in the foreground, rotate the image in another program, then import it into PageMaker in the orientation in which you plan to print it.
- PageMaker 5.0 prints pages in reverse order on the Color StyleWriter 2500, which may be particularly confusing if you are using 2-up or 4-up printing. To print the first page first, turn on the Reverse Order option in the Print dialog box.
- Try changing the monitor depth from thousands or millions to 256 if you are having difficulty printing a particular document.

CardShop Plus! 1.0, Calendars and More 1.0, StickerShop Plus! 1.0

- If you are using QuickDraw GX, do not use GX Helper with these applications.

ClarisDraw 1.0v2

- If you have problems printing in the background, you may want to increase the Desktop PrintMonitor extension's preferred size to 300K (by using the Get Info command, as explained in the instructions that came with your Macintosh). The extension is located in the Extensions folder inside your System Folder.

Common Ground MiniViewer 1.1.3

- For best results print in Normal mode.

DeltaGraph Pro 3.0.4

- When printing charts, always click the QuickDraw button in the Print dialog box.

FrameMaker 5.0

- If you import text as a graphic, you can crop it on the screen but it will print uncropped.
- Rotated text in large point sizes will print as a gray box. For best results, break up the text blocks into smaller pieces or individual characters.
- For best results, use TrueType fonts when printing rotated text.
- Do not mix portrait and landscape pages in the same document.

MacDraw II 1.1 v2

- To print in color, be sure to turn on the Print Color Patterns in the Print Options dialog box and select Color in the Image pop-up menu in the Print dialog box.
- If you experience problems when printing your MacDraw II document with layout of 2-Up or 4-Up, try using a different program, like ClarisDraw.

Microsoft Excel 4.0 and Lotus 1-2-3

- To print in color, be sure to check the Print Using Color option in the Print dialog box and select Color in the Image pop-up menu.

Microsoft Excel 5.0

- If colored cell borders drop out when printing, try using yellow or brown or you can use the line tool in the Drawing tools palette.
- When you choose the Page Setup command, you get Excel's own version of the Page Setup dialog box. Click the Options button to see the version of the dialog

box with the special Color StyleWriter 2500 options.

Microsoft Word 6.0

- When you cancel a print request from Microsoft Word 6.0, part of the document will still print. If you are using desktop printing, try stopping the print queue on your desktop printer and then removing the print request instead of canceling. To do this, click your desktop printer icon and select Stop Print Queue from the Printing menu.
- For best results when printing envelopes, choose Envelopes and Labels from the Tools menu. Then click the Feed icon. In the Envelope Options dialog box that appears, click the second icon from the left, and make sure that Face Up is selected.

ModelShop II 1.2

- For best results, print in Normal mode.

Ofoto 2.0.2

- For best results, make a custom calibration for the Color StyleWriter 2500 and click the Custom Profile button.

Print Shop Deluxe 1.1.1

- If you are getting off-center and incomplete printouts of cards, try restarting your Mac.

QuickMail 3.5 and earlier versions

- If you are getting rectangles instead of characters in your QuickMail printout, try selecting Text Only in the Print Dialog box.

Studio/8 v 2.0 and Studio/32 v 1.2

- Always click the QuickDraw button in the Print dialog box.

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