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ImageWriter LQ: Bin Selection And Envelope Feeder Problems

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If you have installed additional feeder bins and envelope attachments to your ImageWriter LQ, you may experience one of both of the following problems:

Bin Selection: The application used with your ImageWriter LQ will not switch bins successfully. Even though you may want to print from first one bin, then another, the ImageWriter will only print the complete job from the first bin selected.

Envelope Feeder: With the envelope feeder fitted, the first envelope is fed through without being printed; then, several envelopes try to make their way around the platen at the same time.

The Solutions:

Bin Selection

This is an application problem -- not a print driver problem. If the application in use treats every page of a document as a separate print job, bin selection is negated.

For the bin selection to be effective, an application must know that a job consists of more than one page and that these pages are to be treated as extensions of the first page.

Envelope Feeder

For the envelope problem, try fanning and flexing the envelopes before inserting them into the feeder.

Another thing that might help is to load fewer envelopes in the feeder. Excessive tension caused by the weight of the envelopes or by having too many envelopes in the feeder may be creating sufficient friction between the envelopes to cause the multifeed situation.

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