



Tech Info Library

LaserWriter Pro for Windows: Printing Problem (4/93)

Article Created: 16 April 1993

TOPIC -----

I am using a LaserWriter Pro 600 for Windows, connected to a 33mhz 486 computer through the parallel port. I have the port switch set to 0. PostScript files print fine in the portrait mode. When I try to print them in landscape mode or print graphics, the document appears upside down and backwards. (I was using a Hewlett Packard 3P previously and it printed fine.)

I tried the drivers that came with my Pro 600 (600 and 300 dpi), and my original HP PostScript drivers, to no avail. When I reconnected my HP 3P printer, the documents printed fine in landscape mode with either driver. It also worked when I connected to a Linotronic printer. The problem only occurs when printing on the LaserWriter Pro 600.

DISCUSSION -----

We believe this problem is related to the Windows PostScript driver (.WPD) because the .WPD files included in the "LaserWriter Pro Software for Windows" disk are only printer description files, and not drivers. The files just describe the specifications of the printer (tray capability, imageable area, etc.), so the PostScript code to render the actual image is produced by the Windows PostScript driver.

The latest version of the PostScript driver (PScript.DRV) is v3.55. Try reinstalling the driver, and then install the .WPD files again following the instructions in the LaserWriter Pro User's Guide. If the problem persists, we suggest you call Windows Technical Support directly. To locate a the phone number, search the Tech Info Library with "Windows and support".
Copyright 1993, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 11981