



# Tech Info Library

## LaserWriter Pro 810: Password not Accepted (3/94)

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TOPIC -----

This article describes what to do if you cannot log into the "super user account" on the LaserWriter Pro 810.

DISCUSSION -----

If a VT series terminal is connected to the maintenance port on the LW Pro 810, and you are unable to login to the "super user" account by typing the password "system," the following is a solution:

- 1) Hit the "F3" key on the terminal (this should put the terminal into setup mode)
- 2) Go to "General" setup
- 3) Under this area you should see "New Line" on the end of the third row
- 4) Change this entry to "No New Line" and retry the password

The problem stems from the fact that the printer is expecting "system" as a password and with the terminal set to "New Line" the VT is sending "system•" where the "•" is a carriage return; hence the printer thinks the password is wrong and displays the password> prompt again.

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